RENEWAL

CABLE TELEVISION LICENSE

For

THE TOWN OF PHILLIPSTON, MASSACHUSETTS

Issued to Comcast of Massachusetts I, Inc.

November 7, 2013 - November 6, 2023

Table of Contents

INT	roduction	4
ΔRT	TICLE 1 DEFINITIONS	
	SECTION 1.1 - DEFINITIONS	
ARI	TICLE 2 GRANT OF RENEWAL LICENSE	11
	SECTION 2.1 - GRANT OF RENEWAL LICENSE	11
	SECTION 2.2 - TERM: NON-EXCLUSIVITY	11
	SECTION 2.3 – POLE AND CONDUIT ATTACHMENT RIGHTS	11
	SECTION 2.4 – RENEWAL	12
	SECTION 2.5 - RESERVATION OF AUTHORITY	12
	SECTION 2.6 - NON-EXCLUSIVITY OF LICENSE	12
ART	FICLE 3 SYSTEM SPECIFICATIONS AND CONSTRUCTION	14
	SECTION 3.1 – AREA TO BE SERVED	14
	SECTION 3.2 - SUBSCRIBER NETWORK	15
	SECTION 3.3 – SUBSCRIBER NETWORK CABLE DROPS	15
	SECTION 3.4 - PARENTAL CONTROL CAPABILITY	16
	SECTION 3.5EMERGENCY ALERT OVERRIDE CAPACITY	16
ART	FICLE 4 TECHNOLOGICAL AND SAFETY STANDARDS	17
	SECTION 4.1 – SYSTEM MAINTENANCE	
	SECTION 4.2 – REPAIRS AND RESTORATION	1 9
	SECTION 4.3 - CABLE LOCATION	1 2
	SECTION 4.4 – TREE TRIMMING	10
	SECTION 4.5 – PLANT MAPS	
	SECTION 4.6 – BUILDING MOVES	20
	SECTION 4.7 – DIG SAFE	
	SECTION 4.8 – DISCONNECTION AND RELOCATION	20
	SECTION 4.9 – EMERGENCY REMOVAL OF PLANT	21
	SECTION 4.10 – PROHIBITION AGAINST RESELLING OF SERVICE	21
ART	TCLE 5 PROGRAMMING	23
	SECTION 5.1 - BASIC CABLE SERVICE	22
	SECTION 5.2 - PROGRAMMING	23
	SECTION 5.3 - REMOTE CONTROLS	23
	SECTION 5.4 - STEREO TV TRANSMISSIONS	23
	SECTION 5.5 – CABLE CHANNELS FOR COMMERCIAL USE	24
A DTI	ICLE 6 PEG ACCESS CHANNEL(S) AND SUPPORT	
ANII	SECTION 6.1 - PEG ACCESS CHANNEL(S)	25
	SECTION 6.2 - PEG ACCESS PROVIDER AND PROGRAMMING	23
	SECTION 6.3 - PEG ACCESS CABLECASTING	40
	SECTION 6.4 – PEG ACCESS SUPPORT	20
	SECTION 6.5 – REPORT OF DISBURSEMENTS	41
	SECTION 6.6 - PROGRAMMING EXCLUSIVITY AND NON-COMPETITION	29
	SECTION 6.6 - PROGRAMMING EXCEOSIVITY AND NON-COMPETITION	
	SECTION 6.7 – INTERCONNECTION WITH COMPETING CABLE LICENSEE	29 20
a r		
AKII	ICLE 7 CUSTOMER SERVICE AND CONSUMER PROTECTION	
	SECTION 7.1 - CUSTOMER SERVICE	
	SECTION 7.2 – CONSUMER COMPLAINT PROCEDURES	31

SECTION 7.3 – SUBSCRIBER' ANTENNAS – SWITCHING DEVICES	31
SECTION 7.4 – SERVICE INTERRUPTIONS	
SECTION 7.5 – SUBSCRIBER TELEVISION SETS	32
SECTION 7.6 - PROTECTION OF SUBSCRIBER PRIVACY	32
SECTION 7.7 – MONITORING	
SECTION 7.8 – POLLING	33
SECTION 7.9 – PROPRIETARY INFORMATION	33
SECTION 7.10 - EMPLOYEE IDENTIFICATION CARDS	33
ARTICLE 8 PRICES AND CHARGES	34
SECTION 8.1 - PRICES AND CHARGES	34
ARTICLE 9 REGULATORY OVERSIGHT	35
SECTION 9.1 – INDEMNIFICATION	
SECTION 9.2 - INSURANCE	
SECTION 9.3 - PERFORMANCE BOND	
SECTION 9.4 - LICENSE FEES	37
SECTION 9.5 - REPORTS	37
SECTION 9.6 - EQUAL EMPLOYMENT OPPORTUNITY	
SECTION 9.7 - REVOCATION OF LICENSE	38
SECTION 9.8 - NOTICE AND OPPORTUNITY TO CURE	
SECTION 9.9 – LIQUIDATED DAMAGES	
SECTION 9.10 - TRANSFER OR ASSIGNMENT	
SECTION 9.11 - REMOVAL OF SYSTEM [SEE M.G.L.c. 166A §5(F)]	
SECTION 9.12 - INCORPORATION BY REFERENCE	42
SECTION 9.13 - NO THIRD PARTY BENEFICIARIES	43
ARTICLE 10 MISCELLANEOUS	
SECTION 10.1 - SEVERABILITY	
SECTION 10.2 - FORCE MAJEURE	
SECTION 10.3 - NOTICES	
SECTION 10.4 - ENTIRE AGREEMENT	
SECTION 10.5 - CAPTIONS	
SECTION 10.6 - WARRANTIES	46
SECTION 10.7 - APPLICABILITY OF RENEWAL LICENSE	46
SIGNATURE PAGE	47
EXHIBIT A BUILDINGS ON THE CABLE SYSTEM	48
EXHIBIT B PROGRAMMING	49

PHILLIPSTON RENEWAL LICENSE

INTRODUCTION

WHEREAS, Comcast of Massachusetts I, Inc., (hereinafter "Licensee"), is the duly authorized holder of a renewal license to operate a cable television system in the Town of Phillipston, Massachusetts (hereinafter the "Town"), said license having commenced on November 7, 2003;

WHEREAS, Licensee filed a written request for a renewal of its license by letter dated November 8, 2010 in conformity with the Cable Communications Policy Act of 1984 ("Cable Act") and filed a renewal proposal July 8, 2013;

WHEREAS, there has been an opportunity for public comment, as required by Section 626(h) of the Cable Act;

WHEREAS, the Issuing Authority has determined that the financial, legal, and technical ability of Licensee is reasonably sufficient to provide services, facilities, and equipment necessary to meet the future cable-related needs of the community, and desires to enter into this Renewal License with Licensee for the construction and continued operation of a cable system on the terms and conditions set forth herein; and

WHEREAS, the Town's Board of Selectmen, as the Issuing Authority, finds that Licensee has complied with the terms of its previous license.

NOW THEREFORE, after due and full consideration, the Issuing Authority and Licensee agree that this Renewal License is issued upon the following terms and conditions:

DEFINITIONS

SECTION 1.1 - DEFINITIONS

For the purpose of this Renewal License, capitalized terms, phrases, words, and abbreviations shall have the meanings ascribed to them in the Cable Communications Policy Act of 1984, as amended from time to time, 47 U.S.C. §§ 521 et seq. (the "Cable Act"), and Massachusetts General Laws Chapter 166A (M.G.L.c.166A), as amended from time to time, unless otherwise defined herein.

- (a) Access Provider shall mean the person, group or non-profit entity, which may, at the Issuing Authority's discretion, be designated by the Issuing Authority for the purpose of operating and managing the use of Public, Educational and Governmental Access funding, equipment and channels on the cable television system in accordance with this Renewal License and 47 U.S.C. 531.
- (b) <u>Basic Cable Service</u> shall mean the lowest tier of service which includes the retransmission of local television broadcast signals.
- (c) <u>Cable Act</u> shall mean the Cable Communications Policy Act of 1984, Public Law No. 98-549, 98 Stat. 2779 (1984), 47 U.S.C. 521 et. seq., amending the Communications Act of 1934, as further amended by the 1992 Cable Consumer Protection and Competition Act, Public Law No. 102-385 and the Telecommunications Act of 1996, Public Law No. 104-458, 110 Stat. 56 (1996) and as may be further amended.
- (d) <u>Cable Advisory Committee</u> shall mean the Committee appointed by the Issuing Authority pursuant to 207 CMR § 3.01(3).
- (e) <u>Cable Division</u> shall mean the Cable Division of the Massachusetts Department of Telecommunications and Cable established pursuant to Massachusetts General Laws Chapter 166A (M.G.L. Chapter 166A)

- (f) <u>Cable Service or Service</u> shall mean the one-way transmission to subscribers of (i) video programming, or (ii) other programming service, and subscriber interaction, if any, which is required for the selection or use of such video programming or other programming service.
- (g) <u>Cable Television System or Cable System</u> shall mean the facility owned, constructed, installed, operated and maintained by Licensee in the Town of Phillipston, consisting of a set of closed transmission paths and associated signal generation, reception, and control equipment that is designated to provide cable service which includes video programming and which is provided to multiple subscribers within a community, but such term does not include (a) a facility that serves only to retransmit the television signals of one or more television broadcast stations; (b) a facility that serves subscribers without using any public right-of-way; (c) a facility of a common carrier which is subject, in whole or in part, to the provisions of Title II of the Cable Act, except that such facility shall be considered a cable system (other than for purposes of section 621(c) of the Cable Act) to the extent such facility is used in the transmission of video programming directly to subscribers unless the extent of such use is solely to provide interactive on-demand services; or (d) an open video system that complies with section 653 of this title, or (e) any facilities of any electric utility used solely for operating its electric utility systems.
- (h) <u>Drop</u> shall mean the coaxial cable that connects a home or building to the feeder cable of the Subscriber Network.
 - (i) Effective Date shall mean November 7, 2013.
- (j) <u>FCC</u> shall mean the Federal Communications Commission or any successor governmental entity.
- (k) <u>Franchise Fee</u> shall mean the payments to be made by Licensee to the Issuing Authority, the Town of Phillipston and or any other governmental subdivision, such as an Access Provider, which shall have the meaning as set forth in Section 622(g) of the Cable Act. (k)

(I) Gross Annual Revenues - shall mean all revenues derived by the Licensee and/or its Affiliates, calculated in accordance with Generally Accepted Accounting Principles ("GAAP"), from the operation of the Cable Television System for the provision of Cable Service(s) over the Cable Television System including, without limitation: the distribution of any Service over the Cable System; Basic Service monthly fees and all other Service fees; any and all Cable Service fees and/or charges received from Subscribers; installation, reconnection, downgrade, upgrade and any similar fees; all digital Cable Service revenues; interest collected on Subscriber fees and/or charges; fees paid on all Subscriber fees ("Fee-on-Fee"); all Commercial Subscriber revenues; all Pay Cable, Pay-Per-View revenues; any other services now or in the future deemed to be lawful for purposes of computing Gross Annual Revenues by a court or forum of appropriate jurisdiction; video-on-demand Cable Services; fees paid for channels designated for commercial use; home-shopping revenues; Converter, remote control and other cable-related equipment rentals and/or leases and/or sales; and advertising revenues. In the event that an Affiliate and/or any other Person is responsible for advertising, advertising revenues shall be deemed to be the pro-rata portion of advertising revenues, paid to the Cable System by an Affiliate or such other Person for said Affiliate's or other Person's use of the Cable System for the carriage of advertising. Gross Annual Revenues shall also include the gross revenue of any other Person which is received directly or indirectly from or in connection with the operation of the Cable System to the extent that said revenue is received, through a means which has the effect of avoiding payment of License Fees to the Town that would otherwise be paid herein. It is the intention of the parties hereto that Gross Annual Revenues shall only include such revenue of such Affiliates and/or Persons relating to Signal carriage over the Cable System and not the gross revenues of any such Affiliate(s) and/or Person(s) itself, where unrelated to such Signal carriage. Gross Annual Revenues shall not include actual bad debt that is written off, consistent with GAAP; provided, however, that all or any part of any such actual bad debt that is written off, but subsequently collected, shall be included in Gross Annual Revenues in the period so collected.

- (m) <u>Issuing Authority</u> shall mean the Board of Selectmen of the Town of Phillipston, Massachusetts, or the lawful designee thereof.
- (n) <u>Licensee</u> shall mean Comcast of Massachusetts I, Inc., or any successor or transferee in accordance with the terms and conditions in this Renewal License.
- (o) <u>License Fee</u> shall mean the payments to be made by Licensee to the Issuing Authority, the Town of Phillipston and or any other governmental subdivision, which shall have the meaning as set forth in M.G.L.c. 166A, § 9.
- (p) <u>Modulator</u> shall mean CATV modulator or equivalent device used for video signal transport.
- (q) <u>Multichannel Video Programming Distributor</u> shall mean a person such as, but not limited to, a cable operator, a multichannel multipoint distribution service, a direct broadcast satellite service, or a television receive-only satellite program distributor, who makes available for purchase, by subscribers or customers, multiple channels of video programming.
- (r) <u>Outlet</u> shall mean an interior receptacle that connects a television set to the Cable Television System.
- (s) <u>PEG Access User</u> shall mean a Person utilizing the Cable Television System, including all related facilities for purposes of production and/or transmission of PEG Access Programming as opposed to utilization solely as a Subscriber.
- (t) <u>Person</u> shall mean any natural person or any association, firm, partnership, joint venture, corporation, or other legally recognized entity, whether for-profit or not-for profit, but shall not mean the Issuing Authority.
- u) <u>Public, Educational and Governmental (PEG) Access Channel</u> shall mean a video channel designated for non-commercial use by the public, educational institutions such as public or private schools, but not "home schools," community colleges, and universities, as well as the Issuing Authority.
- (v) <u>Public, Educational and Government (PEG) Access Programming</u> shall mean non-commercial programming produced by any Phillipston residents or organizations, schools and

government entities and the use of designated facilities, equipment and/or channels of the Cable System in accordance with 47 U.S.C. 531 and this Renewal License.

- (w) <u>Public Buildings</u> shall mean those buildings owned or leased by the Issuing Authority for Town of Phillipston municipal government administrative purposes, and shall not include buildings owned by Issuing Authority but leased to third parties or buildings such as storage facilities at which government employees are not regularly stationed.
- (x) Public Way shall mean the surface of, and the space above and below, any public street, highway, freeway, bridge, land path, alley, court, boulevard, sidewalk, way, lane, public way, drive, circle or other public right-of-way, including, but not limited to, public utility easements, dedicated utility strips, or rights-of-way dedicated for compatible uses and any temporary or permanent fixtures or improvements located thereon now or hereafter held by the Issuing Authority in the Town of Phillipston, which shall entitle Licensee to the use thereof for the purpose of installing, operating, repairing, and maintaining the Cable System. Public Way shall also mean any easement now or hereafter held by the Issuing Authority within the Town of Phillipston for the purpose of public travel, or for utility or public service use dedicated for compatible uses, and shall include other easements or rights-of-way as shall within their proper use and meaning entitle Licensee to the use thereof for the purposes of installing, operating, and maintaining Licensee's Cable System over poles, wires, cables, conductors, ducts, conduits, vaults, manholes, amplifiers, appliances, attachments, and other property as may be ordinarily necessary and pertinent to the Cable System.
- (y) Renewal License or License shall mean this Agreement and any amendments or modifications in accordance with the terms herein.
- (z) <u>Signal</u> shall mean any transmission which carries Programming from one location to another.
- (aa) <u>Standard Installation</u> shall mean the standard two hundred and fifty foot (250') aerial Drop connection to the existing distribution system.

- (bb) <u>Subscriber</u> shall mean a Person or user of the Cable System who lawfully receives Cable Service with Licensee's express permission.
- (cc) <u>Subscriber Network</u> shall mean the trunk and feeder signal distribution network over which video and audio signals are transmitted to Subscribers.
 - (dd) <u>Town</u> shall mean the Town of Phillipston, Massachusetts.
- (ee) <u>Trunk and Distribution System</u> shall mean that portion of the Cable System for the delivery of Signals, but not including Drop Cable(s) to Subscriber's residences.
- (ff) <u>Video Programming or Programming</u> shall mean the programming provided by, or generally considered comparable to programming provided by, a television broadcast station.

GRANT OF RENEWAL LICENSE

SECTION 2.1 - GRANT OF RENEWAL LICENSE

- (a) Pursuant to the authority of M.G.L. c. 166A, and the Cable Act the Issuing Authority hereby grants a non-exclusive Renewal License to Comcast of Massachusetts I, Inc., a Delaware Corporation, authorizing and permitting Licensee to construct, operate and maintain a Cable Television System in the Public Way within the municipal limits of the Town of Phillipston. Nothing in this License shall be construed to prohibit Licensee from offering any service over its Cable System that is not prohibited by federal or state law.
- (b) This Renewal License is granted under and in compliance with the Cable Act and M.G.L.c. 166A, and in compliance with all rules and regulations of the FCC and the Cable Division in force and effect during the period for which this Renewal License is granted.
- (c) Subject to the terms and conditions herein, the Issuing Authority hereby grants to Licensee the right to construct, upgrade, install, operate and maintain a Cable Television System within the Public Way.

SECTION 2.2 - TERM: NON-EXCLUSIVITY [SEE M.G.L.c. 166A §3(d) and 13]

The term of this non-exclusive Renewal License shall be for a period of ten (10) years and shall commence on November 7, 2013, following the expiration of the current license, and shall expire at midnight on November 6, 2023.

SECTION 2.3 - POLE AND CONDUIT ATTACHMENT RIGHTS [SEE M.G.L.c. 166 §22-25]]

Pursuant to M.G.L.c. 166, §§22-25, permission is hereby granted to Licensee to attach or otherwise affix including, but not limited to cables, wire, or optical fibers comprising the Cable Television System to the existing poles and conduits on and under public streets and ways, provided Licensee secures the permission and consent of the public utility companies to affix the

cables and/or wires to their pole and conduit facilities. By virtue of this License the Issuing Authority grants Licensee equal standing with power and telephone utilities in the manner of placement of facilities on Public Ways.

SECTION 2.4 - RENEWAL [SEE M.G.L.c. 166A §13]

- (a) In accordance with the provisions of federal law, M.G.L.c. 166A, § 13 and applicable regulations, this Renewal License shall be subject to additional renewals for the periods not to exceed ten (10) years or such other periods as allowed by law.
- (b) In accordance with applicable law, any such renewal or renewals shall be upon mutual written agreement by Licensee and the Issuing Authority and shall contain such modified or additional terms as Licensee and the Issuing Authority may then agree.

SECTION 2.5 - RESERVATION OF AUTHORITY

Nothing in this Renewal License shall (A) abrogate the right of the Issuing Authority to perform any public works or public improvements of any description, (B) be construed as a waiver of any codes or bylaws of general applicability and not specific to the Cable Television System, Licensee, or this License, or (C) be construed as a waiver or release of the rights of the Issuing Authority in and to the Public Ways. Any conflict between the terms of this Renewal License and any present or future exercise of the municipality's police and regulatory powers shall be resolved by a court of appropriate jurisdiction.

SECTION 2.6 - NON-EXCLUSIVITY OF LICENSE

(a) Licensee acknowledges and agrees that the Issuing Authority reserves the right to grant one or more additional licenses to other Cable Service providers within the Town for the right to use and occupy the Public Ways or streets within the Issuing Authority's jurisdiction. In the event that any such additional or competitive license is granted by the Issuing Authority which, in the reasonable opinion of Licensee, contains more financially favorable or less

burdensome terms or conditions than this Renewal License, including, but not limited to: franchise fees; payment schedules; insurance; system build-out requirements; performance bonds or similar instruments; public, education and government access channels and support; customer service standards; required reports and related record keeping; and notice and opportunity to cure breaches; the Issuing Authority agrees that it shall amend this Renewal License to include any more favorable or less burdensome terms or conditions in accordance with the procedures set forth in subparagraphs (d) and (e) below.

- (b) In the event an application for a new cable television license is filed with the Issuing Authority, proposing to serve the Town, in whole or in part, the Issuing Authority shall serve a copy of such application upon any existing Licensee or incumbent cable operator by registered or certified mail or via nationally recognized overnight courier service within a reasonable time thereafter.
- (c) The issuance of additional license(s) shall be subject to all applicable federal and state laws, including M.G.L.c. 166A and applicable regulations promulgated thereunder.
- (d) In the event that Licensee believes that any additional license(s) has been granted on terms or conditions more favorable or less burdensome than those contained in this Renewal License, the Issuing Authority shall convene a public hearing on such issue, within not more than thirty (30) days of receipt of a hearing request from Licensee. Along with said written request, Licensee shall provide the Issuing Authority with written reasons for its belief. At the public hearing, the Issuing Authority shall afford Licensee an opportunity to demonstrate that any such additional license(s) are on terms more favorable or less burdensome than those contained in this Renewal License. Licensee shall provide the Issuing Authority with such financial or other relevant information as is requested.
- (e) Should Licensee demonstrate that any such additional license(s) have been granted on terms and conditions more favorable or less burdensome than those contained in this Renewal License, the Issuing Authority shall make equitable amendments to this Renewal License within a reasonable time following the procedures set forth in 207 CMR sec. 3.07.

SYSTEM SPECIFICATIONS AND CONSTRUCTION

SECTION 3.1 - AREA TO BE SERVED [SEE M.G.L.c. 166A §3(a)]

Licensee shall make Cable Service available to every residential dwelling unit within the Town where the minimum density is at least fifteen (15) dwelling units per aerial mile of Cable Plant or fractional proportion thereof and/or thirty (30) dwelling units per underground mile of Cable Plant or fractional proportion thereof, provided that there is appropriate underground conduit that is available for use by the Licensee, and/or thirty (30) dwelling units per underground mile of Cable Plant or fractional proportion thereof, if there is no conduit available for use by Licensee, providing however, that any plant extension is measured from the existing Trunk and Distribution System and Licensee is able to obtain from property owners any necessary easements and/or permits in accordance with Cable Act. Licensee shall make Cable Service available to multiple dwelling units (MDU) where economically feasible and providing that Licensee is able to obtain from the property owners any necessary easements, permits and agreements to provide service to said MDU. Subject to the density requirement, Licensee shall offer Cable Service to all new homes or previously unserved homes located within two hundred and fifty feet (250') of Licensee's Distribution Cable. For non-Standard Installations Licensee shall offer said service, whether aerial or underground, within ninety (90) from the date of request, unless installation within that time would be prohibited by weather, regulatory factors, or other factors beyond Licensee's control. With respect to areas of the Town which are currently served by Licensee from a contiguous cable television system or currently unserved but could be served by abutting town(s) served by Licensee, Licensee shall have the option to serve such areas from its cable television system in such abutting town.

(b) Installation costs shall conform with the Cable Act. Any dwelling unit within an aerial two hundred and fifty feet (250') of the Trunk and Distribution Cable shall be entitled to a Standard Installation rate in accordance with applicable federal and state laws. Underground installations are considered non-standard installations. All non-standard installations shall be provided at a rate established by the Licensee in accordance with applicable federal and state laws. The Standard Installation rate will apply to underground installations that require approximately the same labor and materials as a standard aerial installation requires.

SECTION 3.2 - SUBSCRIBER NETWORK

Licensee shall maintain a Cable Television System, fully capable of carrying a minimum bandwidth of 750MHz.

SECTION 3.3 - SUBSCRIBER NETWORK CABLE DROPS [SEE M.G.L.c. 166A §5(e)]]

- (a) Licensee shall maintain the current level of existing active Drops, Outlets, Basic Cable Service and the equipment required to receive said Service on a maximum of three (3) existing active Outlets per Public Building at no charge to the Town, to each Public Building, public school, police and fire stations, public libraries and other Public Buildings as designated by the Issuing Authority within the Town, listed in **Exhibit A** attached hereto, provided such are considered to be a Standard Installation.
- (b) Upon written request by the Issuing Authority, Licensee shall provide one (1) Standard Installation Drop, Outlet and Basic Cable Service at no charge to any new Public Buildings and other Town owned Public Buildings, along the Trunk and Distribution Cable subject to the limitations set forth above. The Issuing Authority or its designee shall consult with a representative of Licensee to determine the appropriate location for each of such Public Building's respective Outlet prior to requesting that Licensee install service at no charge.

- (c) Nothing in this Section shall require Licensee to move existing or install additional Drops or Outlets at no charge to those buildings included in **Exhibit A**, or to move existing or install additional Drops or Outlets to buildings already installed pursuant to subsection (b) above.
- (d) It is understood that Licensee shall not be responsible for any internal wiring of such Public Buildings.

SECTION 3.4 - PARENTAL CONTROL CAPABILITY

- (a) Pursuant to applicable law, upon request, and at no separate, additional charge, Licensee shall provide Subscribers with the capability to control the reception of any channel on the Cable System.
- (b) The Issuing Authority acknowledges that the parental control capability may be part of a converter box and Licensee may charge Subscriber for use of said box.

SECTION 3.5---EMERGENCY ALERT OVERRIDE CAPACITY

Licensee shall comply with the FCC's Emergency Alert System ("EAS") regulations.

TECHNOLOGICAL AND SAFETY STANDARDS

SECTION 4.1 - SYSTEM MAINTENANCE [SEE M.G.L.c. 166A §5]

- (a) In installing, operating and maintaining equipment, cable and wires, Licensee shall avoid damage and injury to trees, structures and improvements in and along the routes authorized by the Issuing Authority, except as may be approved by the Issuing Authority if required for the proper installation, operation and maintenance of such equipment, cable and wires.
- (b) The construction, maintenance and operation of the Cable Television System for which this Renewal License is granted shall be done in conformance with all applicable laws, bylaws of general applicability, codes and regulations, including but not limited to OSHA, the National Electrical Safety Code, and the rules and regulations of the FCC as the same exist or as same may be hereafter changed or amended.
- (c) Operating and maintenance personnel shall be trained in the use of all safety equipment and the safe operation of vehicles and equipment. Licensee shall install and maintain its equipment, cable and wires in such a manner as shall not interfere with any installations of the Town or any public utility serving the Town.
- (d) All structures and all equipment, cable and wires in, over, under, and upon streets, sidewalks, alleys, and public rights of ways of the Town, wherever situated or located shall at all times be kept and maintained in a safe and suitable condition and in good order and repair.
- (e) The signal of any Broadcast station carried on the Cable Television System shall be carried without material degradation in quality at all subscribing locations within the limits imposed by the technical specifications of the Cable System and as set forth by the FCC. The Cable System shall be operated and maintained so as to comply with the technical standards set forth in the FCC's rules and regulations as they apply to cable television systems.

(f) Upon written notice from the Issuing Authority, Licensee shall remedy a general deficiency with respect to the technical standards described herein within three (3) months of receipt of notice and a safety deficiency within forty-eight (48) hours of receipt of notice and shall notify the Issuing Authority when the deficiency has been corrected.

SECTION 4.2 - REPAIRS AND RESTORATION [SEE M.G.L.c. 166A §5(g)]

Whenever Licensee takes up or disturbs any pavement, sidewalk or other improvement of any public right of way or public place, the same shall be replaced and the surface restored in as good condition as possible as before entry as soon as practicable. If Licensee fails to make such restoration within a reasonable time, the Issuing Authority may fix a reasonable time for such restoration and repairs, and shall notify Licensee in writing of the restoration and repairs required and the time fixed for the performance thereof. Upon failure of Licensee to comply within the time specified, the Issuing Authority may cause proper restoration and repairs to be made and the expense of such work shall be paid by Licensee upon written request by the Issuing Authority.

SECTION 4.3 - CABLE LOCATION

- (a) In all areas of the Town where all of the transmission and distribution facilities of all public or municipal utilities are installed underground, Franchisee shall install its Cable System underground provided that such facilities are actually capable of receiving the Franchisee's cable and other equipment without technical degradation of the Cable System's signal quality.
- (b) In all areas of the Town where public utility lines are aerially placed, if subsequently during the term of the Renewal License such public utility lines are required by local ordinance or State law to be relocated aerially or underground, Franchisee shall similarly relocate its Cable System if it is given reasonable notice and access to the public and municipal utilities facilities at the time that such are placed underground. Any costs incurred by Licensee for relocating utility poles or trenching for the placement of underground conduits shall be entitled to

reimbursement of such relocation costs in the event public or private funds are raised for the project and made available to other users of the Public Way.

- (c) Provided Licensee has at least ninety (90) days' prior written notice concerning the opening of residential subdivision trenching, or of the installation of conduit for the location of utilities, it shall install its cable in such trenching or conduits or may seek permission to utilize alternative trenching or conduits within a comparable time frame. If a substantial quantity of cable is required for a large subdivision and said quantity is not in stock, Licensee shall be allowed additional time for said installation. The Issuing Authority, or its designee, shall exercise reasonable efforts to have the Planning Board and developers give timely written notice of trenching and underground construction to Licensee. Developer shall be responsible for the digging and back-filling of all trenches.
- (d) Nothing in this Section shall be construed to require Licensee to construct, operate, or maintain underground any ground-mounted appurtenances such as customer taps, line extenders, system passive devices, amplifiers, power supplies, pedestals, or other related equipment.

SECTION 4.4 - TREE TRIMMING [SEE M.G.L.c. 166A §5(a)]

Licensee shall have authority to trim trees upon and overhanging public streets, alleys, sidewalks and ways and places of the Town so as to prevent the branches of such trees from coming in contact with the wires, cables and equipment of Licensee, in accordance with MGL c. 87 and any Town bylaws and regulations. In installing, operating and maintaining equipment, cable and wires, Licensee shall avoid all unnecessary damage and injury to trees, structures and improvements in and along the routes authorized by the Issuing Authority.

SECTION 4.5 - PLANT MAPS

Licensee shall maintain a complete set of plant maps of the Town, which will show those areas in which its facilities exist. The plant maps will be retained at Licensee's primary place of business and will be produced to the Issuing Authority for inspection by the Issuing Authority in Phillipston upon written request.

SECTION 4.6 - BUILDING MOVES [SEE M.G.L.c. 166 §39]

- (a) In accordance with applicable laws, Licensee shall, at no cost to the Town, upon the written request of any person holding a building moving permit issued by the Town, temporarily raise or lower its wires to permit the moving of the building(s). Licensee shall be given not less than thirty (30) days' advance written notice to arrange for such temporary wire changes. The cost to raise or lower wires shall be borne by the Person(s) holding the building move permit.
- (b) In either case, Licensee shall have the right to seek reimbursement under any applicable insurance or government program for reimbursement.

SECTION 4.7 - DIG SAFE [SEE M.G.L.c. 82 §40]

Licensee shall comply with all applicable "dig safe" provisions pursuant to M.G.L.c. 82, § 40.

SECTION 4.8 - DISCONNECTION AND RELOCATION [SEE M.G.L.c. 166 §39]

(a) Licensee shall, at its sole cost and expense, protect, support, temporarily disconnect, relocate in the same street, or other Public Right of Ways, or remove from any street or any other Public Ways and places, any of its property as required by the Issuing Authority or its designee by reason of traffic conditions, public safety, street construction, change or establishment of street grade, or the construction of any public improvement or structure by any Town department acting in a governmental capacity.

- (b) In requiring Licensee to protect, support, temporarily disconnect, relocate or remove any portion of its property, the Issuing Authority shall treat Licensee the same as, and require no more of Licensee, than any other similarly situated utility.
- (c) In either case, Licensee shall have the right to seek reimbursement under any applicable insurance or government program for reimbursement.

SECTION 4.9 - EMERGENCY REMOVAL OF PLANT

- (a) If, at any time, in case of fire or disaster in the Town, it shall be necessary in the reasonable judgment of the Issuing Authority to cut or move any of the wires, cable or equipment of the Cable Television System, the Town shall have the right to do so without cost or liability, provided however that, wherever possible, the Issuing Authority gives Licensee written notice and the ability to relocate wires, cable or other equipment.
- (b) In either case, Licensee shall have the right to seek reimbursement under any applicable insurance or government program for reimbursement. All cable operators or public or municipal utility companies shall be treated alike if reimbursed for such costs by the Town.

SECTION 4.10 - PROHIBITION AGAINST RESELLING OF SERVICE

No Person shall resell, without the express prior written consent of Licensee, any Cable Service, program or signal transmitted over the Cable System by Licensee.

SECTION 4.11 – STANDBY POWER

The Licensee shall maintain at least two and one half hour standby power at the hub facility, any sub-headend facilities, critical trunk areas, and fiber nodes. Such standby power shall have continuous capability, contingent upon availability of fuel necessary to operate the generators, which shall become activated automatically upon the failure of the normal power supply.